

**GOOD SHEPHERD EVANGELICAL LUTHERAN CHURCH**

*American Association of Lutheran Churches*



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**Reverend David Peterson, Interim Pastor**

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May 12, 2006

T. L. C. Plumbing  
4569 Mission Gorge Place  
San Diego, CA 92120-4112

Dear Sir or Madam:

Thank you very much for your prompt response to our latest plumbing emergency. A clogged toilet when there's a group of seniors having lunch at our center, and when there's going to be a special Mother's Day dinner later on in the same building on the same day, is definitely a cause for concern! You saved the day with your courteous, professional response.

We are most grateful to know you're there when we need you. Thank you, again, for your help. We know who to call for expert service!

Sincerely,

A handwritten signature in cursive script that reads "Arlene L. Hall".

Arlene L. Hall  
Office Coordinator

*A copy of our invoice is enclosed so you can convey our thanks to your technician and the most helpful woman who took my call.*