



Quality is the Difference.

August 22, 2007

To Whom It May Concern,

Thad Condon, the president of TLC Plumbing, Inc, is not only a personal friend, but a business associate of Gold Coast Flood. Our companies have been working together for nearly ten years. TLC Plumbing, Inc. has been instrumental in securing hundreds of jobs through the direct recommendation of my company. Out of these jobs that we have directly referred TLC Plumbing, we have not received a single complaint or negative feedback from our customers. This says a lot to the ability of TLC.

The work ethic and technical job knowledge of Thad Condon and his plumbers far exceeds that of any professional plumbing company in town. I consistently use TLC Plumbing, Inc. on my company's projects and would not even think of using anybody else. They are the best! The high ethical standards that are a core part of TLC Plumbing are evident from their service technicians all the way to the office staff. It is always a pleasure to work with and refer TLC Plumbing to my customers.

TLC Plumbing places a high value, not only on their customers, but also on their vendors and business partners. I can not begin to say thank you for the countless times they have dropped what they were doing to come to my aid when a pipe was damaged during the course of construction by one of my technicians and began leaking. What an incredible peace of mind I have knowing that TLC plumbing is there to help at a moments notice. I can't say thank you enough to this awesome company.

If there is any specific information, other than what I have stated in this letter, please feel free to contact me at the office (888-373-9243) or via e-mail at joec@GoldCoastFlood.com .

Sincerely,

A handwritten signature in dark ink, appearing to read "Joe Colombo", with a long, sweeping horizontal line extending to the right.

Joe Colombo
CEO/President